

# Personal Info



Name: Pieter De Geyndt

Residence: 9230 Wetteren

Date of Birth: 28 October 1982

Nationality: Belgian

# **Profile**

He started his professional career as a teacher in IT, mathematics and economics.
 This background equipped him with a wide variety of analytic qualities,
 communicative skills and a broad knowledge of human nature. From time to time, he also gave software trainings to his colleagues and coordinated and maintained the IT infrastructure within schools. Keeping an eye out for new technologies and evolutions in the IT sector was part of his job.

- In 2010 he was ready for a new challenge and he became a Test consultant. He
  worked on several projects, mainly in the financial world, where his interests in
  economics were a big asset. He became a designated and customer-oriented team
  player who excelled in communicative skills and fast learning. On the side he also
  assisted in creating an electronic platform for testing.
- In 2011 he worked for the Private Banking Program at BNP Paribas Fortis which had a lifespan of 1,5 years. The goal of this program was to integrate the private banking part of Fortis into this of BNP Paribas. The program consisted of different projects, in which he performed numerous tasks like giving training sessions, creating and executing Functional Acceptance Tests (FAT), presenting projects to business and coordinating a test data cell.
- In 2012 he worked for the OKAPI program at Argenta for 2 years. The goal of this project was to develop an online Java application for the Argenta branches and headquarters. At first, he did numerous tasks as a test engineer like executing test plans, giving training sessions, follow up with end-users, ... In a later phase of the project, he became the Test Coordinator & business analyst of a project called 'Personen'. He managed a team of 4 up to 11 testers, planned test activities and reported these to the project leader.



- In 2014 he started working for AG Insurance, the second biggest insurance company
  in Belgium. He quickly grew into the role of a test manager, meaning he
  implemented a structured way of testing into the project, gave training sessions in
  HP ALM, set up a defect tracking system, managed the test tools and defect tools as
  an administrator, ...
- In 2016 Generali required his services, where he became the test manager on a
  project which would automate the document flow for all incoming documents. He
  worked fulltime on this in February and half-time from march until June.
- In July 2016 he started full time at VAN IN, a major publisher on the Belgian market and a part of the Sanoma Learning International. As a tester he was responsible for the testing of a learning platform used by secondary schools in Belgium, with an emphasis on automation.
- At the start if 2019 he was involved at the start of two projects at Volvo Trucks, the largest truck manufacturing plant in the world. As a test manager he created a test plan and set up a testing tool to use. He trained the end users in creating test scenarios and operating the testing tool. Unfortunately due to insufficient funding the project ended after six months.
- Halfway 2019, he got hired by Colruyt Group, one of the biggest retail companies in Belgium with over 33 000 co-workers. For Colruyt he got involved as a program test manager for the SCFP Project, which is the largest IT - program ever started within Colruyt (+100 active program members a day, spread over more than a dozen projects). His responsibility was to set up a structured way of testing for the program and increase the testing maturity within the program. Besides that, he was also actively involved as a test manager in one of the larger projects withing the program.

# Languages

<u>Language</u>	<b>Speaking</b>	<u>Understanding</u>	<u>Reading</u>	<u>Writing</u>
Dutch	Native	Native	Native	Native
English	Fluent	Fluent	Fluent	Fluent
French	Good	Very Good	Very Good	Good

# **Education**

• 01.09.2001 – 30.06.2004 Bachelor in Education Mathematics, Economics & IT



- o EHSAL Brussels
- o Specialisation in IT: ASP, .Net en Visual Basic
- o Various internships included
- Scription: 'Geocadabra' | Research on educational mathematical software for youngsters
- 01.09.2000 30.06.2001 Business Engineering
  - o EHSAL Brussels
  - o Focus on the basic operations in business life
  - o General knowledge classes, e.g., accountancy, mathematics, economics, law
- 01.09.1996 30.06.2000 Economics Mathematics
  - Sint-Jozefinstituut Ternat
  - Basic Accountancy Certificate acquired
- 01.09.1994 30.06.1996 Modern sciences
  - Sint-Angela Ternat

# **Training**

- Licensed training ITIL (Sogeti)
- Licensed training T-Map (Sogeti)
- Training Test Engineer (Sogeti)
- Introduction TMap® Next
- Test Design Techniques
- Test Development
- Test Tool: HP Quality Center (QC)
- TAKT (Testing, Automation, Knowledge, Tools)
- · Quality & Compliance
- HP Quicktest Professional
- Open Source Tools
- SharePoint initiation | Cevora
- Decision taking: the fundamentals | Skillport
- Introduction in database systems | Skillport
- Giving and receiving feedback | Skillport
- Business French | Phone languages
- Potential Entrepreneurship | Cronos

# Skills



#### Advanced

- Methods:
  - o T-Map Next,
  - o ISTQB,
  - o TAKT,
- Test tool:
  - HP Quality Center/Micro Focus Application Lifecycle Management v.9.2 v.12.60,
- Defects tools:
  - HP Quality Center/Micro Focus Application Lifecycle Management v.9.2 v.12.60,
  - o Tenforce,
  - o JIRA,
  - o EU2kList,
  - o SpiraTest
- Quality & Compliance:
  - o ISO9126,
- Operating system:
  - o Windows, VirtualBoxVM
- Office Management:
  - o MS Office 2010,
  - o Open Office,
- Internet:
  - o IE, Mozilla Firefox, Chrome, Opera,
- Mobile:
  - o Rooting, apps, social media.

#### Intermediate

- Methods:
  - o ITIL
- Test tool:
  - o Automation: Selenium, FitNesse, SauceLabs
- Operating system:
  - o MAC OS, Linux, MS DOS
- Office Management:
  - SharePoint, Confluence
- Internet:



- o HTML,
- o Dreamweaver,
- FrontPage,

## Basic

- Test tool:
  - o HP Quicktest Professional, IntelliJ
- Programming:
  - o Visual Basic, .Net , ASP.NET, JavaScript

# **Certificates**

ISTQB Foundation



# **Experience**

Customer: Colruyt Group

Period: 01.07.2019 - Present Function: Program Test Manager

Name of project/mission SCFP Program

## Description:

- Introducing structured testing in the SCFP Program which involves an improvement of all software and processes used in the supply chain
- Program Test Manager of the SCFP Program and Project Test Manager / Release Manager of the LWM project

- Professionalizing the testing team
- Increasing testing maturity in one of the largest programs in Colruyt (± 100 active members each day spread over ± running 13 projects)
- Setting up a release management procedure
- Improving the test environment
- Give training on test analysis, preparation, execution & reporting



Customer: Volvo Trucks

Period: 21.01.2019 - 30.06.2019

Function: Test Manager
Name of project/mission GILM & PackIT

#### Description:

• Setting up a user acceptance testing methodology for the GILM project which involves implementing a global solution in a local plant.

IT-PM & Test Manager of the PackIT project.

- Creating a master test plan together with the global Volvo organization in Sweden which describes the testing method for UAT at the Ghent plant involving a team of six business testers.
- Training the business testers in the use of HP ALM to create test cases and test sets with the use of an Excel upload template.
- Setting up the requirement tracking in HP ALM.
- Setting up the defect management system in HP ALM as specified by the clients' needs.
- Setting up the test reporting to project management on test progression, test execution and defects.
- Supporting project management at the beginning of the project.
- Communicating between business and IT sources and following up on different project activities.



Customer: VAN IN – Sanoma Learning

Period: 15.06.2016 - 17.01.2019

Function: Tester
Name of project/mission diddit

## Description:

 Automated and manual testing of the diddit learning platform in an agile environment with biweekly production deploys.

- Writing and manually executing test cases and scenarios on virtual machines.
- Recording test cases and test suites using Selenium.
- Creating a library of test cases and test scenarios for automation in Fitnesse and Confluence.
- Writing and executing automated test cases using IntelliJ, Selenium and SauceLabs.
- Giving advice on the use and implementation of a testing tool.
- Reporting testing status to the team on a daily basis.



Customer: Generali

Period: 01.02.2016 - 15.06.2016

Function: Test Manager

Name of project/mission OPEX

## Description:

• Setting up a unit and system testing methodology for the project OPEX.

- Creating a master test plan which describes the testing methods for one of the biggest projects within Generali, involving a team of developers and system testers.
- Implementing the use of SpiraTest as a testing tool with the use of an Excel upload template. Providing trainings to the testers and analysts on how to use these templates and SpiraTest.
- Setting up a defect management system as specified by the clients' needs. Setting up a defect tracking system.
- Reporting testing status to business on a daily basis.
- Supporting project management at the beginning of the project.



Customer: AG Insurance

Period: 02.02.2014 - 30.11.2016

Function: Test Manager
Name of project/mission New Claims

## Description:

• Setting up the test environment for the project 'New Claims' for a JAVA-based application involving a third-party developer with outsourced testing in Tunisia.

- Creating a master test plan which describes the testing methods for one of the biggest projects within AG, involving a team of business testers, an internal IT department and an external developer with its own outsourced testing team.
- Implementing the use of HP ALM v11.0 as a testing tool with the use of an Excel upload template. Providing trainings to the testers and analysts on how to use these templates and HP ALM.
- Setting up a defect management system as specified by the clients' needs, involving three defect tools (JIRA, EU2kList and HP ALM v11.0).
- Setting up a defect tracking system including matching of multiple defect statuses, severities, assignees over the three systems, setting up defect meetings involving the outsourced testing team.
- Planning and monitoring of a business test team.
- Organising load testing & performance testing.



# **Experience**

Customer: Argenta N.V.

Period: 15.12.2011 - 15-12-2013

Function: Test Engineer / Test Coordinator / Business Analyst

Name of project/mission OKAPI

## Description:

- Creation, planning, execution and reporting of end-to-end tests for the department 'Distribution' within the OKAPI program for a JAVA – based application.
- Business analyst and Test Coordinator for the department 'Persons' within the OKAPI program for a JAVA-based application.

- Creation, planning, execution and reporting of Functional Acceptance Tests (FAT)
- Functional analysis of requirements
- Analysing business requests & supporting analysts
- Writing documents (letters, forms) printed in branches & headquarters used for communication to customers of Argenta.
- Updating document creation flow
- Managing creation of documents during development
- Adapting and creating logical test cases in MS Excel
- Guidance of junior & experienced profiles
- Presentation of end-to-end test cases to the customer
- Organising end-user tests & collecting feedback from end-users
- Execution of Test plans (TP)
- Follow up after release
- Managing a team of testers
  - Coordinating testing activities
  - Organising collaboration with other test teams
- Educating end-users by assisting at end-user educational sessions in different parts of the country



Customer: BNP Paribas Fortis

Period: 30.07.2011 -31.10.2011

Function: Test Engineer

Name of project/mission Transversal E2E

#### Description:

 Creation, planning, execution and reporting of end-to-end tests for the private banking program.

- Creation, planning, execution and reporting of Functional Acceptance Tests (FAT)
- Creation of business requirements
- · Functional analysis of requirements
- Adapting and creating logical test cases
- HP Quality Center (QC):
  - o Creation and linking of requirements
  - o Test plan (TP):
    - Creation of test cases in compliance with CMMI standards used at the customer
    - Uploading test cases to HP Quality Center (QC) via Microsoft Excel
  - Test Lab: creation of test instances
  - Providing training to the customer
- Guidance of junior profiles by presenting the business processes used within private banking
- Presentation of end-to-end test cases to the customer
- Execution of Test plans (TP)



Customer: BNP Paribas Fortis

Period: 01.03.2011 -31.10.2011

Function: Test Engineer

Name of project/mission Coordination of Test data cell and technical logons

## Description:

• The experience gained in the previous projects lead to a coordinating role for test data and technical logon. First for projects within the private banking division, later on this was also expanded to projects outside the private banking division.

- Coordination of testers in a test data cell
- Creation of test data for all projects used within the Private Banking Program
- Setting up brainstorm sessions
- Documenting test data creation process
- Centralisation & documenting of test data using Microsoft Excel pivot tables
- Setup and document a process used by testers
- Automation of test data creation using QTP
- Various small projects:
  - Creation of specific data via mainframe
  - Execution of tests for different projects outside the private banking program
- Technical logons:
  - o Coordination of technical logons used within the private banking program
  - Creation of sanity check list
  - o HP Quality Center (QC) follow up according to quality assurance standards



Customer: BNP Paribas Fortis

Period: 20.01.2011 -30.02.2011

Function: Test Engineer

Name of project/mission Private program Convention Patrimonial and Pricing

## Description:

• Quality assurance on contracts created for the private banking customers and the pricing related to those contracts.

#### Tasks:

- Execution of Functional Acceptance Tests (FAT)
- · Creation of test data
- Looking into automatisation
- Defect management in HP Quality Center (QC)
- Testware conservation

Customer: BNP Paribas Fortis

Period: 01.01.2011 - 01.02.2011

Function: Test Engineer

Name of project/mission Private program Referentials & confidentiality

#### Description:

 Testing the correct implementation of confidentiality rules for different user profiles within private banking.

- Execution of Functional Acceptance Tests (FAT)
- Setup of test basis
- Creation of documentation using Microsoft Visio
- Defect management in HP Quality Center (QC)
- Customer Training in HP Quality Center (QC)
- Testware conservation
- Involvement in various smaller projects:
  - Advisory management
  - o Discretionary management



Employer: Vlaams Ministerie van Onderwijs

Period: 01.09.2004 - 30.06.2010

Function: IT, Teacher Mathematics & Economics

# **Interests**

- Big sports fan and former basketball coach
- Tech-savvy gadget lover
- Movie grinder
- Social bird
- Creating websites with Python, Django, Bootstrap, ...